Sign Language Interpreting Services Policy

Sign language interpreting services are arranged for students who are deaf or hard of hearing. Students must adhere to the following protocols in order to receive interpreting services:

- Notify the Office of Disability Support Services (DSS) at the time of registration of interpreting needs or interpreters to be assigned to your classes. Requests for sign-language interpreting services for classes should be made at the time of registration, but no less than four (4) weeks prior to the start of each semester. Late requests will be filled as soon as possible, but students should be aware that at times sign-language interpreters can be difficult to secure.

- Requests for sign-language interpreting services for campus events should be made at least two (2) weeks prior to the date of the event. Late requests will be filled as soon as possible, but students should be aware that at times sign-language interpreters can be difficult to secure.

- Students must complete the Request for Sign-Language Interpreting Services Form for all sign-language-interpreting needs.

- When you are unable to attend class and/or events due to illness or other reasons, notify the Office of Disability Support Services (DSS) two (2) full business days in advance. Two (2) full business days advance notice is required to cancel interpreting services without a penalty. Students who develop a pattern of missing classes and/or events without notifying the Office of Disability Support Services (DSS) may be held responsible for interpreting costs.

- Students must notify the Office of Disability Support Services (DSS) of class scheduling changes, including room location changes, course selection changes, or of class time changes.

_____________________________________________________________________________
Student Signature

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DSS Use Only:

_____________________________________ Date: ______________

(DSS staff member)
Request for Interpreting Services (Classes)

Requests for interpreting services for classes should be made at the time of registration, but no less than four (4) weeks prior to the start of each semester. Late requests will be filled as soon as possible. Students needing interpreting services must make requests for these services to the Office of Disability Support Services (DSS), not the individual interpreters or agencies.

Name: ________________________________________________________________

Student ID #: ________ Telephone #: ______________________________________

Date request submitted: ________________________________________________

Please provide a hard copy of the following information:

- Schedule of classes indicating times, days, and location of classes.

- Class Syllabus. Note: Please inform the Office of Disability Support Services (DSS) office of any dates and times that classes will not be in session as well as any information relevant to the execution of these services.

- When you are unable to attend class due to illness or other reasons, must notify the Office of Disability Support Services (DSS) two (2) full business days in advance. At least two (2) full business days advance notice is required to cancel interpreting services without a penalty. Students who develop a pattern of missing classes without notifying the Office of Disability Support Services (DSS) may be held responsible for interpreting costs.

- Students must notify the Office of Disability Support Services (DSS) of class scheduling changes, including room location changes, course selection changes, or of class time changes.

_________________________________________________
Student Signature

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DSS Use Only:
Request review by: __________________________________ Date: __________________________
(DSS staff member)
Request for Interpreting Services (Events)

Requests for interpreting services for campus events should be made two (2) weeks prior to the date of the event. Late requests will be filled as soon as possible. Requests for interpreting services must be made to the Office of Disability Support Services (DSS), not the individual interpreter or agencies.

Name: ____________________________________________________________

Student ID #: ___________________ Telephone #: _____________________________

Date request submitted: ________________________________________________

Date Interpreters needed: ________________________________________________

Times: ___________________________________________________________________

Location: __________________________________________________________________

Type of Event: ___________________________________________________________
(Examples: tutoring session, academic advising, campus event, campus meeting, etc)

Sponsoring Department: ___________________________________________________

- When you are unable to attend events due to illness or other reasons, notify the Office of Disability Support Services (DSS) **two (2) full business days** in advance. **Two (2) full business days** advance notice is required to cancel interpreting services without a penalty. Students who develop a pattern of missing events without notifying the Office of Disability Support Services (DSS) may be held responsible for interpreting costs.
- Students must notify the Office of Disability Support Services (DSS) of any changes, including event location, day and time.

Student Signature

__________________________________________________________________________

DSS Use Only:
Request review by: ___________________________________ Date: _________________
(DSS staff member)
Interpreter Services Cancelation

If a student needs to cancel the interpreting service for the class or event already scheduled, s/he must notify the Office of Disability Support Services (DSS) two (2) full business days in advance of the scheduled event or the student may be charged for the service.

Student no show:
If the student does not attend a scheduled class or activity, the absence will be considered a no show and the student may be charged for the service.

Because students are mature and responsible adults, they are expected to inform the Office of Disability Support Services (DSS) two (2) full business days in advance if they need to cancel interpreting services (as noted above). If unable to provide two (2) full business days’ notice, they should contact the Office of Disability Support Services (DSS) as soon as they are aware of the probable cancellation. If no notice is given to the Office of Disability Support Services (DSS), this will be considered an unannounced no show and the student may be charged for the service.

Please Note: It is not the intent of the Office of Disability Services (DSS) to monitor the student's class attendance or participation in activities. However, unnecessary absences can be costly, both to the college and to the interpreter's time.

The following policy will be adhered to:

- 1st Unannounced No Show: Letter of warning
- 2nd Unannounced No Show: Student will be expected to reimburse the college for the interpreter's fee for that class/activity.

In all cases, the student should contact the Office of Disability Support Services (DSS) as soon as possible to explain any extenuating circumstances, e.g., illness or emergency. These will be considered on an individual basis.

This policy will be applied per semester and not on a cumulative basis.

_____________________________________________________________________________
Student Signature

DSS staff member: ___________________________ Date: ______________